

# WorkForce Enterprise

## WF-M21000 D4TW



With print speeds of up to 100ppm, this affordable eco-responsible mono MFP offers reliability and outstanding performance.

Print up to 120,000 pages in mono without changing the supplies<sup>1</sup>. This reliable, low maintenance 4-in-1 device<sup>2</sup> offers high-speed performance, superior image quality, all with significant sustainability advantages over laser models.

### Superior quality at high speeds

The WorkForce Enterprise WF-M21000 delivers superior image quality at print speeds of up to 100ppm and a fast first copy out time (FCOT) of 4.9 seconds<sup>3</sup>.

### Super high ink yield

Print up to 120,000 in mono without changing the ink supplies.<sup>1</sup> This means there is even less need for user intervention. Through fewer consumables and supplies, it also produces less packaging. With ultra-low power consumption, the overall environmental impact of printing is cut dramatically.

### Robust, high-end finishing capability

With advanced finishing such as booklet finisher and hole punch options, this device offers advanced finishing capability. It also offers a high paper capacity of up to 5,350 pages, increasing productivity further.

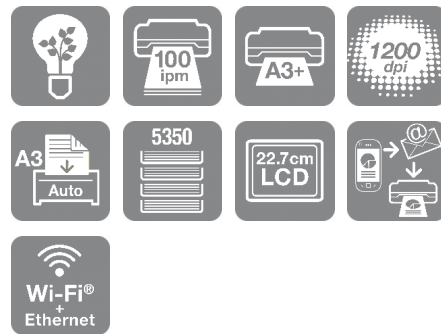
### Heat-Free technology

Epson Heat-Free PrecisionCore Technology requires no heat to warm up when it is switched on or awoken from sleep, which significantly reduces energy consumption. This allows Epson's Heat-Free inkjets to deliver a fast FCOT compared to laser technology.

### Advanced software solution compatibility

A variety of software solutions can be integrated into existing IT infrastructure to improve efficiency. This includes Epson's Epson Remote Services (ERS) which offers cloud-based device monitoring and management system that delivers advanced remote diagnostics for Epson business products.

## DATASHEET / BROCHURE



## KEY FEATURES

- **Faster performance**  
Fast FCOT of 4.9 seconds<sup>3</sup> and print speeds of up to 100ppm
- **High capacity ink yield**  
Users can print up to 120,000 without changing the ink supplies<sup>1</sup>
- **Improved finishing capability**  
Robust finishing such as booklet finisher and hole punch options
- **Powerful scanning capability**  
Thin paper support and improved quality of scanning
- **Works with Epson Remote Services**  
Cloud based, advanced diagnosis of Epson printers and MFPs

## PRODUCT SPECIFICATIONS

### TECHNOLOGY

|                      |                                    |
|----------------------|------------------------------------|
| Printing Method      | PrecisionCore™ Micro TFP printhead |
| Minimum Droplet Size | 3.5 pl                             |
| Ink Technology       | DURABrite™ Pro                     |
| Category             | Office Departmental                |
| All-in-One Functions | Print, Scan, Copy                  |

### PRINT

|                                     |  |
|-------------------------------------|--|
| First Page Out                      | Monochrome 4.9 Seconds, According to IEEE/ISO 17629  |
| Printing Speed ISO/IEC 24734        | 100 pages/min Monochrome   |
| Duplex Printing Speed ISO/IEC 24734 | 100 A4 Pages/min Monochrome  |
| Printing Speed ISO/IEC 24734 (A3)   | 54 pages/min Monochrome  |
| Maximum Printing Speed              | 100 pages/min Monochrome (plain paper 75 g/m <sup>2</sup> )  |
| Printing Resolution                 | 600 x 2,400 DPI  |
| Printing Volume                     | 400,000 pages per month<br>The maximum number of printed pages per month based on the performance capabilities of the printer, including ISO rated print speeds and paper handling capabilities. |
| Recommended Duty Cycle              | 8,000 - 100,000 pages per month  |
| Colours                             | Black  |
| Print from                          | PC, MAC, Network, USB, Cloud, Direct USB, PC (Wired), PC (Wireless), Mobile Device (WiFi Direct), File on Device (Requires HDD/SSD)  |

For detailed information on printing speeds please visit <http://www.epson.eu/testing>.

### SCAN

|                                    |   |
|------------------------------------|---|
| Double-sided scanning              | Yes   |
| Single-sided scan speed (A4 black) | 200 DPI   |
| Scanning Speed                     | 60 ipm ( Monochrome, Single-sided, 300 dpi, ADF ); 110 ipm ( Monochrome, Double-sided, 300 dpi, ADF ); 60 ipm ( Colour, Single-sided, 300 dpi, ADF ); 110 ipm ( Colour, Double-sided, 300 dpi, ADF ); |
| Optical Resolution                 | 600 DPI x 600 DPI (Horizontal x Vertical)   |
| Optical Resolution (ADF)           | 600 DPI x 600 DPI (Horizontal x Vertical)   |
| Advanced document integration      | Scan to Email, Scan to FTP, Scan to USB, Computer (Epson Document Capture Pro), USB Memory Device / Card  |
| Output formats                     | BMP, JPEG, TIFF, multi-TIFF, PDF, PNG   |
| Scanner type                       | Contact image sensor (CIS)  |
| Optical Resolution                 | 600 DPI x 600 DPI (Horizontal x Vertical)   |

## WorkForce Enterprise WF-M21000 D4TW

### WHAT'S IN THE BOX

- Information sheet
- Power cable
- User guide

## PRODUCT SPECIFICATIONS

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### FAX

|                        |   |
|------------------------|---|
| Type of fax            | Walk-up black and white and colour fax capability   |
| Fax Transmission Speed | Up to 33.6kbps / Approx. 3 sec/page   |
| Error correction mode  | CCITU/ITU Group3 fax with Error Correction Mode   |
| Fax speed dials (max)  | 2,000 names and numbers   |
| Page memory            | Up to 550 pages/ 6MB (ITU-T No. 1 chart)  |
| Fax Functions          | PC Fax, Fax to E-mail, Memory Reception, Auto Redial, Fax to Folder, Address Book, Fax Preview, Polling Reception |

### COPY

|                          |  |
|--------------------------|--|
| Copy Speed               | Up to 100 ipm Black<br>*Simplex ADF 600 x 600 dpi (ISO/ IEC 24735) |
| Copy resolution (dpi)    | 600 x 600  |
| Reduction / Enlargement  | 25 % - 400 %   |
| Maximum number of copies | 9,999  |
| Maximum Copy Size        | A3   |

### CONNECTIVITY

|                              |  |
|------------------------------|--|
| Network Printing Protocols   | IPP, LDP, Port 9100, WSD   |
| Network Management Protocols | SNMP, HTTP, DHCP, BOOTP, APIPA, DDNS, mDNS, SNTP, SLP, WSD, LLTD, Ping   |
| Network Protocol             | IPv4, IPv6   |
| Network Scanning Protocols   | FTP, SMB 3.0   |
| Interfaces                   | 10 Base-T, Ethernet interface (100 Base-TX / 10 Base-T), Gigabit ethernet interface, Ethernet Interface (1000 Base-T/ 100-Base TX/ 10-Base-T), Wireless LAN IEEE 802.11a/b/g/n, Wi-Fi Direct, USB 1.1 Type A, USB 2.0 Type A, USB 3.0 Type B |
| WLAN Security                | WEP 64 Bit, WEP 128 Bit, WPA PSK (TKIP), WPA PSK (AES)   |
| Network Protocol             | TCP/IPv4, TCP/IPv6, TCP, HTTP, HTTPS, IPv4, IPv6, IPSEC, SSL/TLS   |

### PAPER / MEDIA HANDLING

|                         |  |
|-------------------------|--|
| Paper Formats           | A3 (29.7x42.0 cm), A4 (21.0x29.7 cm), Postcard, A3+, A5 (14.8x21.0 cm), A6 (10.5x14.8 cm), B4 (25.7x36.4 cm), B5 (17.6x25.7 cm), B6 (12.5x17.6 cm), C4 (Envelope), C5 (Envelope), C6 (Envelope), DL (Envelope), Executive, Letter, Legal, HLT, No. 10 (Envelope), User defined |
| Automatic Document Feed | 150 pages  |
| Compatible Paper Weight | 60 g/m <sup>2</sup> - 350 g/m <sup>2</sup>   |
| Duplex                  | Yes (A4/A3, plain paper)   |
| Standard Paper input    | 2,350 Sheets Standard, 150 Sheets MP tray, 550 Sheets paper tray   |
| Output Tray Capacity    | 550 Sheets   |
| Maximum paper input     | 5,350  |
| Number of paper trays   | 4  |

### PAPER FEED RASF

|                         |  |
|-------------------------|--|
| Paper Input Name        | RASF   |
| Paper Formats           | A3+, A3, A4, A5, A6, B4, B5, B6, C4 (Envelope), C5 (Envelope), C6 (Envelope), DL (Envelope), Letter, 20 x 25 cm, HLT, User defined, SRA3 |
| Custom sizes            | Min 55x 330 mm to Max 127x 1,200 mm  |
| Compatible paper weight | 60 g/m <sup>2</sup> - 350 g/m <sup>2</sup>   |
| Paper Capacity 1        | 150 80gsm  |
| Media type              | Plain Paper, Recycled Paper, Colour Paper, Letterhead  |

## PRODUCT SPECIFICATIONS

## WorkForce Enterprise WF-M21000 D4TW

### PAPER FEED C1

|                         |   |
|-------------------------|---|
| Paper Input Name        | C1  |
| Paper Formats           | A3, A4, A5, B4, B5, Letter, HLT, Executive            |
| Custom sizes            | Min 140x 297 mm to Max 182x 432 mm                    |
| Compatible paper weight | 60 g/m <sup>2</sup> - 160 g/m <sup>2</sup>            |
| Paper Capacity 1        | 550 80gsm   |
| Media type              | Plain Paper, Recycled Paper, Colour Paper, Letterhead |

### {SPECGROUPNAMEPAPERFEEDC2-C4}

|                         |   |
|-------------------------|---|
| Paper Input Name        | C2-C4   |
| Paper Formats           | A3, A4, A5, B4, B5, Letter, HLT                       |
| Custom sizes            | Min 140x 297 mm to Max 182x 432 mm                    |
| Compatible paper weight | 60 g/m <sup>2</sup> - 160 g/m <sup>2</sup>            |
| Paper Capacity 1        | 550 80gsm   |
| Media type              | Plain Paper, Recycled Paper, Colour Paper, Letterhead |

### PAPER FEED LCT

|                         |   |
|-------------------------|---|
| Paper Input Name        | LCT   |
| Paper Formats           | A4, Letter  |
| Compatible paper weight | 60 g/m <sup>2</sup> - 160 g/m <sup>2</sup>            |
| Paper Capacity 1        | 3,000 80gsm   |
| Media type              | Plain Paper, Recycled Paper, Colour Paper, Letterhead |

### PAPER FEED DUPLEX

|                         |  |
|-------------------------|--|
| Paper Input Name        | Duplex                                     |
| Compatible paper weight | 60 g/m <sup>2</sup> - 160 g/m <sup>2</sup> |

### GENERAL

|                              |   |
|------------------------------|---|
| Energy Use                   | 170 Watt (standalone copying, ISO/IEC 24712 pattern), 1.1 Watt (sleep mode), 76 Watt (Ready), 0.1 Watt (Power off), TEC 0.4 kWh/week  |
| Supply Voltage               | AC 100 V - 240 V, 50 Hz - 60 Hz   |
| Product dimensions           | 674 x 757 x 1,243 mm (Width x Depth x Height)   |
| Product weight               | 186 kg  |
| Compatible Operating Systems | Mac OS 10.10.x, Mac OS 10.7.x, Mac OS 10.8.x, Mac OS 10.9.x, Mac OS X 10.11.x, Mac OS X 10.12.x, Mac OS X 10.13.x, Mac OS X 10.6.8, Windows 10 (32/64 bit), Windows 7 (32/64 bit), Windows 8 (32/64 bit), Windows 8.1 (32/64 bit), Windows Server 2003 R2 x64, Windows Server 2003 SP2, Windows Server 2008 R2, Windows Server 2016, Windows Vista (32/64 bit), Windows XP SP3, Windows XP SP3 or later (32-bit), Windows Server 2003 SP2 or later, XP Professional x64 Edition SP2 |
| Sound Power                  | Operation: 7.5 B (A)  |
| Noise                        | Operation: 60 dB (A)  |
| Power supply                 | 220V, 240V  |

### ADDITIONAL FEATURES

|                    |  |
|--------------------|--|
| Features           | Touchscreen  |
| Panel              | Type: Color, Touchscreen, Diagonal: 22.7 cm  |
| Media Handling     | Duplex (A4/A3, plain paper)  |
| Security Functions | Limit access function with Epson Web Config, Secure confidential printing with PIN code release, LDAP Address Book, IPsec, IEEE802.1x, SSL (Server authentication), Panel Admin Mode |
| HDD                | HDD, Encrypted, 320GB  |

## PRODUCT SPECIFICATIONS

### OTHER FEATURES

Emulations

PCL5c, PCL6, PostScript 3, PDF 1.7, ESC/P, ESC/P-R, PCL5e, ESC/Page, ESC/Page-Colour

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**D4TW**

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## SUPPLIES

|  |            |
|--|------------|
| ● WFE Paper Feed Roller for Cassette   | C12C935961 |
| ● Maintenance box  | C13T671300 |
| ● WorkForce Enterprise Staple Cartridge for Booklet Finisher (includes 2 staple cartridges of 2000 staples for staples in the saddle unit for booklet stapling)                                | C12C935411 |
| ● WorkForce Enterprise Staple Cartridge for Staple Finisher - C12C935401 includes 3 staple cartridges of 5000 staples for the staple finisher(C12C935501) and the booklet finisher(C12C935071) | C12C935401 |

## OPTIONAL ACCESSORIES

- 3000-sheet High Capacity Paper Tray  
C12C933041
- EpsonNet 10/100/1000Base Tx Int  
C12C934471
- Cassette Lock  
C12C933231
- Super G3/G3 Fax Board  
C12C934491
- WorkForce Enterprise 2/4 Hole Punch Unit  
C12C935171
- WorkForce Enterprise Booklet Finisher  
C12C935071
- WorkForce Enterprise Finisher Bridge Unit  
C12C935101
- WorkForce Enterprise Optional Paper Guide  
C12C935901
- WorkForce Enterprise Saddle Unit  
C12C935801

## LOGISTICS INFORMATION

|                   |                            |
|-------------------|----------------------------|
| SKU               | C11CJ87401<br>C11CJ87401BY |
| EAN code          | 8715946688275              |
| Country of Origin | Indonesia                  |

## WorkForce Enterprise WF-M21000 D4TW



\* Warranty offers are not available for all countries. Please contact your local Epson representative.

For further information please contact your local Epson office or visit [www.epson-europe.com](http://www.epson-europe.com)

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Poland 0-0-800 4911299 (0,16 zł/min) Portugal 707 222 111 Russia (095) 777-03-55 Slovakia 0850 111 429 South Africa (+2711) 465-9621

Spain 93 582 15 00 Sweden 0771-400135 (Mobilsamtal – 0,99 kr/min, Lokala samtal – 0,30 kr/min, Utlandssamtal – 0,89 kr/min) Switzerland 022 592 7923

Turkey (0212) 3360303 United Kingdom 0871 222 6702

1. <sup>1</sup>Approx. page yield with the WF-M21000. Actual yield will vary depending on images printed and usage conditions. For more information visit [www.epson.eu/pageyield](http://www.epson.eu/pageyield).

2. <sup>2</sup>Fax optional in certain territories at an additional cost. Please contact your local Epson office for more information.

3. <sup>3</sup>Approx. based on internal testing; may vary depending on the number of copies selected, the output environment, as well as the settings for size, orientation, position of paper.